

# Rethink Mental Illness

**AUTOMATED AND STREAMLINED PROCESSES  
SAVE EQUIVALENT OF 4 ADMINISTRATIVE POSTS**

Rethink Mental illness is a non-profit organization offering advice, information and support services to 60,000 people in England, as well as fundraising and campaigning to change attitudes and policy towards mental illness.

**UNIT4**

NOT FOR PROFIT



## Vertical expertise

Unit4 offers non-profits a new choice for enterprise software: inherently flexible applications to manage change and deliver lasting social benefits.



### VALUE DELIVERED

Equivalent **cost of 4 admin posts** saved by automated and streamlined process

Year end complete in 3 months - **2 months quicker than with Sage**

“A major plus of Unit4 Business World, is that it’s a system which we can expand as and when we require. We’ve gone from core financials and fixed assets to invoice manager and web requisitioning and we may look at project accounting, HR and payroll further down the line.”

*Rethink, Director of Resources*

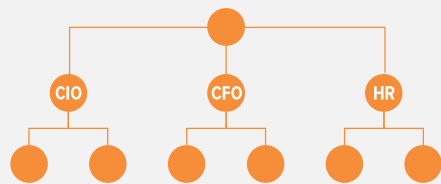


### OPERATES IN

**UK**

Revenue  
**£48.5m**

Customer since  
**2003**



No. of employees  
**1,200**

## Why did they need to change?



### CHANGE PRESSURES

- Governmental Regulations and Compliance
- Reorganisation and Restructuring
- Mergers and Acquisitions
- Business Process Change
- Financial Management- Driven Change



### ROADBLOCKS

When Rethink increased turnover by 35% it became clear the existing Sage system could not handle the size or complexity of the new financial processes. To win contracts Rethink must prove it can offer the most cost efficient services.

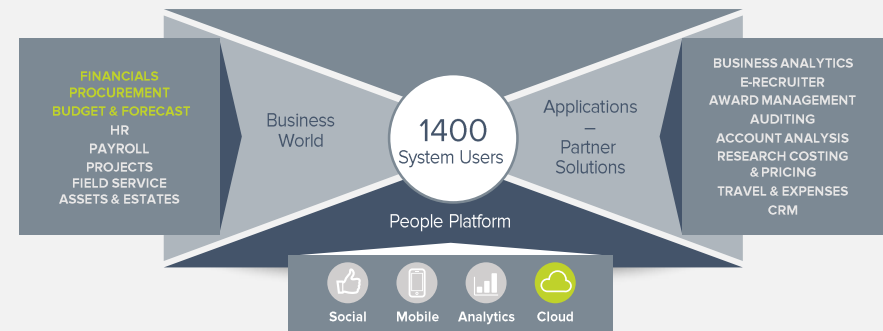


### RISKS

Charities must show their activities deliver 'best value' whether competing for the public's donations or public sector service contracts. Without the ability to report efficiently on outcomes and not waste time, money and resources doing so, they will fail this challenge.

## How did Unit4 help?

The statistical capability in Business World allows Rethink to carry out a lot of complex analysis behind the scenes. Monthly re-forecasts allows budget managers to take ownership of their reports, using the quality information now available to improve the efficiency of their part of the operation.



## What did we achieve?

### Monetary savings

Rethink saved the equivalent of four administrative posts through more streamlined and automated processes.

### Improved operations

Purchase ordering system created in Business World with workflow for funding checks, authorization processes, invoice matching and payment, streamlines P2P cycle.

### Efficiency and governance

Rethink's month-end processes are noticeably more efficient and year ends are completed in three months, two fewer than with Sage.