

King County Housing Authority (KCHA)

KCHA SAVES OVER \$225K ANNUALLY WHILE IMPROVING OVERALL ACCOUNTABILITY AND BUDGET ACCURACY

KCHA provides rental housing assistance and supportive services to more than 18,000 families in a 2,000 square-mile area outside Seattle and Renton in Washington State.

UNIT4

PUBLIC SECTOR



Vertical expertise

Unit4 has helped thousands of government departments and agencies manage citizens' rising expectations and shrinking budgets.



VALUE DELIVERED

Annual costs cut by \$225K since Business World implemented.

Savings include **\$14k** in administrative overheads,

\$80k in coding errors, **\$20k** in IT consultants, **\$10k** in report customization.

“We had a pretty awful system before, everything has benefited from implementing Unit4 Business World. I like to build things and with Unit4 Business World I can create solutions to problems on my own.”

Craig Violante, Finance Director

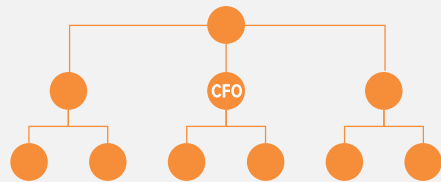


OPERATES IN

United States

Revenue **\$222m**

Customer since **2010**



No. of employees **360**

Why did they need to change?



CHANGE PRESSURES

Governmental Regulations and Compliance

Reorganization and Restructuring

Mergers and Acquisitions

Business Process Change

Financial Management-Driven Change



ROADBLOCKS

The software KCHA was using had significant manual overhead, could not deliver critical financial information and was not agile enough to keep pace with regulatory changes and continuously evolving reporting requirements.

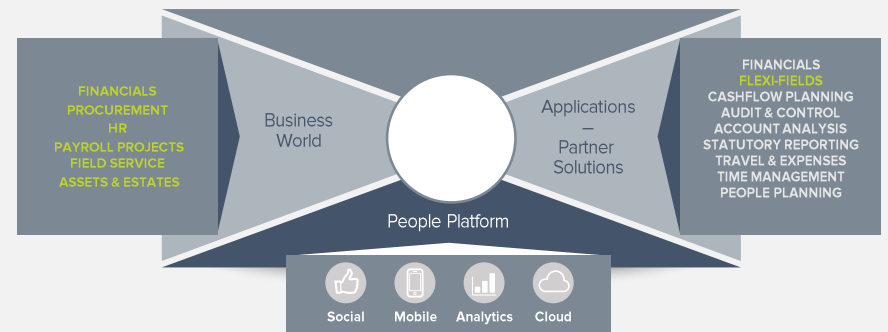


RISKS

KCHA is accountable to funders, the public and to residents in its communities. An aging workforce and departmental silos posed succession planning risks as much organizational expertise was stored in Excel and in people's minds.

How did Unit4 help?

Unit4 Business World delivered the right information to the right people, enabled low-cost change and clear accountability, and empowered staff to quickly and easily make system changes themselves as needed and without paying IT consultants.



What did we achieve?

Monetary savings

King County Housing Authority reduces annual costs by over \$225K as a result of Unit4 Business World software.

Improved operations

KCHA developed an integrated information management system that unifies available resources and harmonizes operations between departments.

Efficiency and governance

From reducing annual costs by over \$225k, to the strategic benefits of improved accountability, adaptability and independence Unit4 has made it easier for KCHA to fulfill its mandate.