SingEx Holdings

Fast-growing, Singapore-based group of companies specialising in managing MICE venues, trade exhibitions and conferences, is now fully prepared for future HR challenges, thanks to Unit4 Prosoft HRMS.

Background

SingEx Holdings consists of a group of subsidiary companies, which specialises in providing a comprehensive range of integrated and customised solutions for venue management and consultancy, as well as organising trade exhibitions and conferences. Wholly owned by Temasek Holdings, one of the largest investment holding companies in Singapore, SingEx offers a wealth of experience in the Meetings, Incentives, Conventions and Exhibitions (MICE) industry, particularly within the Asian region.

The situation

In 2011, SingEx embarked on a plan to radically grow its business. As the group's staff strength doubled with the execution of the business strategy, the group structure was also becoming more complex with SingEx's aspirations to grow regionally. It was becoming clear that its legacy system was unable to handle the group's expansion and was coming under intense strain. A solution that could cater to this aggressive expansion into multiple business entities and geographies was needed.

The needs and the solution

SingEx chose Prosoft HRMS as it required a more robust, fully featured and efficient cloud solution to support its growing business needs. Prior to this, the legacy system was slow and inefficient and typically tied up staff for 3-4 days to do payroll. It also could not perform the queries needed for adequate reporting, with staff having to manually export the data to spreadsheets and do manipulation in order to produce analytical reports.

> " We are very happy to use the Prosoft HRMS system, as it solves the challenges we face today and keeps us ready for the demands on our team that we anticipate in future."
>
> **Michael Lim, HR Director of SingEx Holdings Pte Ltd.**

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The benefits

SingEx's new cloud-based Prosoft HRMS solution is already bringing major improvements for the HR team.

- The team now works in a single, completely integrated solution with automated processes, so they no longer have to export and import the data manually between separate systems. As a result, payroll is done instantly.

- Prosoft HRMS is simpler and more efficient, enabling users to work on multiple entities with a single login.

- The ability to handle payroll for multiple countries means that the team will be ready and able to support the group's plans to grow regionally in the near future.

- Forms are extremely easy to customize and, as all employees are already in the system, approval processes are reliable and fast.

- More time is saved by having the latest MOM surveys retrievable at the click of a button.

- Prosoft's reporting tool is flexible and configurable with easy field selection so the user can quickly customize reports to their needs and for auditing purposes.

- Auditing reports are readily available on the system for checking.

About Unit4

Unit4 is a leading provider of enterprise applications, empowering people in service organizations. With annual revenue of 500M Euro and more than 4000 employees worldwide, Unit4 delivers ERP, industry-focused and best-in-class applications. Thousands of organizations from sectors including professional services, education, public services, not-for-profit, real estate, wholesale, and financial services benefit from Unit4 solutions.

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