

## Golden Village

Singapore's leading entertainment company improves growth-readiness, as well as HR team productivity and morale, with Unit4 Prosoft HRMS.

### Background

Golden Village Multiplex Pte Ltd is Singapore's leading cinema exhibitor with 11 multiplexes housing 87 screens with locations at Yishun, Bishan Junction 8, Tiong Bahru Plaza, Jurong Point, Tampines Mall, Marina Square, Great World City, Plaza Singapura, 112 Katong, City Square and VivoCity, home to GV's flagship cinema and Singapore's only megaplex.



Golden Village was established to develop and operate modern, luxurious multiplex cinemas and is the first local cinema company to personalize the movie-going experience through its Movie Club program. The prime mover in the introduction of the multiplex to Asia, Golden Village's first imprint in Singapore was made on 28 May 1992 with the successful opening of the Yishun 10 cinema complex. Today, GV has a reputation of offering the widest choice of movies, unparalleled comfort, state-of-the-art design, prime locations and convenience.

### The challenges

The success and growth of Golden Village has placed severe pressure on its teams and business systems. With a large and growing number of over 500 headcounts, the HR team was spending a lot of time tied up in complex and laborious manual attendance and payroll computations, due to the implementation of flexi-working hours for the employees.

“ We can now confidently plan for the future, knowing that we have reliable systems and assistance in place, to achieve our goals and support our teams.”

**Yap Chui Chin, HR Manager of Golden Village Multiplex Pte Ltd.**

### The needs and the solution

The company chose Unit4 to help underpin its continuing success with new systems from the Prosoft HRMS solution suite. It required a comprehensive Time Management System (TMS) to help relieve the pressure on its HR and operations team. This was especially important, given the backdrop of a severe manpower shortage situation in Singapore. There was also a need to put time clocks in place, to monitor and manage attendance for the corporate office and cinemas, as part of implementing flexi-working hours.

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## The benefits

Golden Village is now enjoying the advantages of more streamlined, flexible and effective systems and the confidence of working with reliable, expert IT partners.

The flexibility of Prosoft HRMS has empowered users to easily and promptly make changes to the system on their own, avoiding the cost of business disruption and bringing in external specialists. It is now easy to generate analytical reports for clearer business insights and make better- informed decisions.

“The HR team is confident and comfortable working with the friendly and competent Unit4 consultants, who are always ready to go the extra mile for us!”

**Yap Chui Chin, HR Manager of Golden Village Multiplex Pte Ltd.**

## About Unit4

Unit4 is a leading provider of enterprise applications, empowering people in service organizations. With annual revenue of 500M Euro and more than 4000 employees worldwide, Unit4 delivers ERP, industry-focused and best-in-class applications. Thousands of organizations from sectors including professional services, education, public services, not-for-profit, real estate, wholesale, and financial services benefit from Unit4 solutions.

Unit4 is in business for people.

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