Early Adopter Services Policy

The terms of this Early Adopter Services Policy (this "**EAS POLICY**") forms part of an Order Form provided by Unit4 for the purchase of any Unit4 Products or Services that are in an early adopter phase or any other Products or Services made available to Customer that are indicated by Unti4 as being part of an early adopter program.

The following terms supersede and take precedence over the other terms in an Order Form or Agreement (as applicable) including the relevant terms and conditions and Policy Documentation.

Unless otherwise defined herein, capitalised terms in this EAS Policy shall have the same meanings given to them in Unit4's General Terms of Business found here www.unit4.com/terms.

1.   Introduction

Welcome to the early adopter service preview ("**Service Preview**"). This EAS Policy explains some of the limitations and restrictions for participation in the Service Preview.

The Service Preview will be provided pursuant to the Agreement but is subject to certain limitations and restrictions, as detailed below.

2.   Limited Services

The Service Preview will be for a limited period. During this period Unit4 will be deploying changes to the services based on early adopter feedback, which means services may be changed or suspended without notice. The Service Preview is provided "as-is", "with all faults" and "as available" and is excluded from any service level agreements (whether in relation to support or availability) and any warranty provided by Unit4.

The Service Preview may be subject to reduced or different security, compliance, privacy, accessibility, availability, service characteristics as per the Service Description, business continuity and reliability standards or commitments relative to commercially provided Unit4 Products and Services. The Service Preview may also be subject to any additional notices provided by Unit4.

The Service Preview is a cloud service. When the Service Preview is configured for an on-premises deployment of a Unit4 Product or Unit4 Service (as applicable), this will be at the expense and risk of the Customer. Unit4 can never be held liable for the connection between the Service Preview and the Customer's own environment.

3.   Limited Customer Support

The Service Preview is not supported by Unit4 Customer Support. Instead, support will be performed directly by product management of Unit4 and/or the Engineering team until support transfers to Unit4 Customer Support, when the Service Preview becomes generally available.

4.   Limited Participation

To help provide the best possible experience for the Service Preview participants and to help us solicit critical feedback we can use to improve the Service Preview (in the future), we are initially limiting participation in the Service Preview. We reserve the right to select participants based on relevant criteria, such as desired workloads, anticipated dataset sizes, and historical consumption of Unit4's Products and Services.

5.   General Availability

The Service Preview will end when Unit4 launches the service into general availability. Unit4 will inform the customer when this is planned to happen.

6.   Additional Requirements & Instructions

- The use of and participation in the Service Preview is free of charge. However, a fee will be due and payable as of the date of general availability.
- SLA is not applicable or enforceable.
- Service Preview may be withdrawn or changed at any time (without notice).
- Support is available only in the business hours of location where Product Management and/or Engineering team is based.
- URLs and links can be subject to change.
- Use of the Service Preview is subject to Unit4's terms and conditions found here www.unit4.com/terms.
- Customer Personal Data is processed in accordance with the terms regarding data processing agreed between Unit4 and the Customer as well as Unit4's Privacy Policy found here www.unit4.com/terms.