

4 BUSINESS DRIVERS FOR TECHNOLOGICAL CHANGE

How can public sector organisations boost productivity and improve services for citizens?

1. Empower your employees

By implementing automated processes, and equipping staff with intuitive, XaaS-level, self-service tools, low value admin work is reduced, leaving more time for strategic, customer-facing tasks.



DELIVER GREATER VALUE

5 TRILLION USD

Lost productivity cost on the service industry annually.



BOOST PRODUCTIVITY

1/3

Time spent on administrative or repetitive tasks.



Give Managers more autonomy over financials



Empower your employees to work from anywhere



2. Improve operational efficiency

The best public sector organisations continually strive to find new ways to do more with less. The digital transformation brought by combining cloud based software with agile business applications, allows them to respond quickly to disruption and policy change, minimising the impact.



Enhanced data insights to inform decision making



Streamlined admin processes



More efficient spending



Business continuity is guaranteed should the worst happen

3. Deliver transparency and Accountability

The right technology stack will help you find smarter ways of meeting the diverse reporting demands of regulatory agencies, constituents and the public.



Comply with new legislation



Robust data security



Easily identify, track and avoid improper payments



Accountability and transparency for all departments and all stakeholders



4. Improving services for citizens

As a public sector organisation, your mission is to increase the range, quality and convenience of service delivery to citizens. To match the user experience (UX) they have with private sector providers requires personalisation, intuitive interfaces and coordinated service delivery.



Streamlined information sharing



Cross agency collaboration



Better services



Legacy systems are not fit for the modern public sector economy. Harness these 4 business drivers and create the space for your people to do more work that really matters.

Discover how the Unit4 People Experience Suite can help your organisation

For more information, go to:
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