# Sub-processors

The Sub-processors set out below may act as Sub-processors in accordance with the **Data Protection Policy**.

| Service | Sub-processor | Processing location (where relevant see third party service privacy policies for additional information) | Type of service by Sub-processor / part of solution Sub-processor used with |
|---|---|---|---|
| General Delivery (All services) | Unit4 Group (operating) companies | Australia, Austria, Belgium, Canada, Denmark, Estonia, Finland, Germany, India, Indonesia, Ireland, Malaysia, the Netherlands, Norway, Poland, Portugal, Singapore, Spain, Sweden, Switzerland, the United Kingdom, the United States of America. | Providing solution and associated services (including support, success, professional services (consultancy), operations). |
| Community4U | Okta | EU | Facilitating login to Community4U |
| Unit4 Professional Services (if sub-contracted to a delivery partner) | As specified in the Agreement. | As specified in the Agreement / Details of Processing. | As specified in Order Form or agreed in writing with Customer. |
| Third Party Products and Services only applicable when purchased by customer | As specified in the Agreement. | As provided in the Agreement or in any further schedules or appendices to the Agreement relating to the Third Party Provider processing. | Software and//or Support Services and/or Cloud Services. |
| SaaS – All Services | Microsoft Azure | As specified in the Details of Processing. | Providing solution (cloud infrastructure and services) |
| | Microsoft Dynamics | As specified in the Details of Processing. | Providing solution (software services including some cloud infrastructure). |
| | Microsoft | As specified in the Details of Processing. | Providing solution (software tooling and MS Office elements) |
| | Twilio – Sendgrid | United States of America (Privacy Policy) | Sending mail (usage optional – customer may substitute with own solution at own cost) |
| | Service Now | Specified in Sub-processors (Subprocessors) in accordance with the Data Processing Addendum (DPA), storage of data in EU. | Providing support ticketing system |
| SaaS – Nordic Cloud | Xpeedio Support Solutions | Sweden | First line of support |
| | Caddis | Sweden | Support personnel |
| | Conapto (Nordic DC) | Sweden | Providing cloud infrastructure (co-location) and services |
| SaaS – Talent Management | Microsoft Azure | Dublin, Ireland | Providing solution - Suite |
| | Mezmo (formerly LogDNA) | United States of America | Providing solution – Suite |
| | Mandrill | United States of America | Providing solution – Suite |
| | Mixpanel | United States of America | Providing solution – Suite |
| | Rustici Software | AWS US-East-1 | Providing solution - Learn (SCORM only) |
| | Sentry | United States of America | Providing solution – Suite |
| | Slack | United States of America | Providing solution – Perform |
| | Wistia | United States of America | Providing solution – Learn |
| SaaS – Scanmarket | Amazon Web Services | Ireland, Singapore, Australia (Privacy information) | Providing solution (cloud infrastructure and services) |
| | Google Cloud | Netherlands | Providing solution (cloud infrastructure and services) |
| | WalkMe | EU | Providing solution (software tooling / adoption) |