Looking Under The Hood of a Cloud Migration Journey

Key Unit4 ERP Customer Benefits and Learnings

Public Sector Customer Insights

What are some of the key benefits of moving to the Unit4 Cloud, and what are the main bits of advice and learnings customers that have already embarked on their journey want to share with others?

In this infographic, we've highlighted key takeaways from three public sector customers, Southampton City Council, Dudley Council, and Warwickshire County Council, who joined a panel discussion at one of our recent customer events.

You can watch the full customer discussion **here**.

What was your business case for moving to the Cloud, and what are the key benefits so far?

The benefits of moving your ERP to the Cloud are numerous and can vary between organizations. We wanted to know which benefits our customers included in their Cloud migration business cases and which key benefits they have realized so far.

These are some of the benefits mentioned:

- Reduced disaster recovery costs
- Leveraged full Cloud functionality (Extension Kit, People platform, digital assistant)
- Eliminated costly, continuous upgrades; always on the latest version
- Increased finance team efficiencies
- Freed up time for product development
- Transitioned from a support function to system development
- Functionality and roll-out improvements
- Achieved IT savings
- Enhanced sustainability in the Cloud
- Aligned with business Cloud strategy
- Improved decision-making
- Streamlined and automated processes
- Cloud migration assessment report helped to reduce and rationalize customizations
- Reduced security vulnerabilities

What advice and learnings could our customers share with others just starting their journey?

Advice from other customers is always invaluable, and although the list may be extensive, here are some key recommendations from three of our experienced customers:

Start planning early
Prepare well in advance to ensure a smooth process.

Address internal concerns promptly
Tackle any internal issues as soon as they arise to prevent them from escalating.

Collaborate with Unit4 on potential concerns
Discuss any questions or potential challenges related to the migration project with Unit4 to find effective solutions and get the necessary answers.

Assemble a strong event team early
Form a team of experts from various departments such as Finance, Legal, and IT early in the process.

Think outside the box
Be creative and open-minded in your approach.

Challenge the need for old functionalities
Question users who insist on retaining old functionalities and explore cloud alternatives that meet their needs.

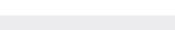**Prepare for challenges**
Anticipate and be ready for any bumps along the way.

Test extensively
You can never do too much testing. Ensure you allocate ample time for thorough testing.

Remember that the project continues post-launch
It doesn't end when you go live. Be prepared for ongoing adjustments and improvements.