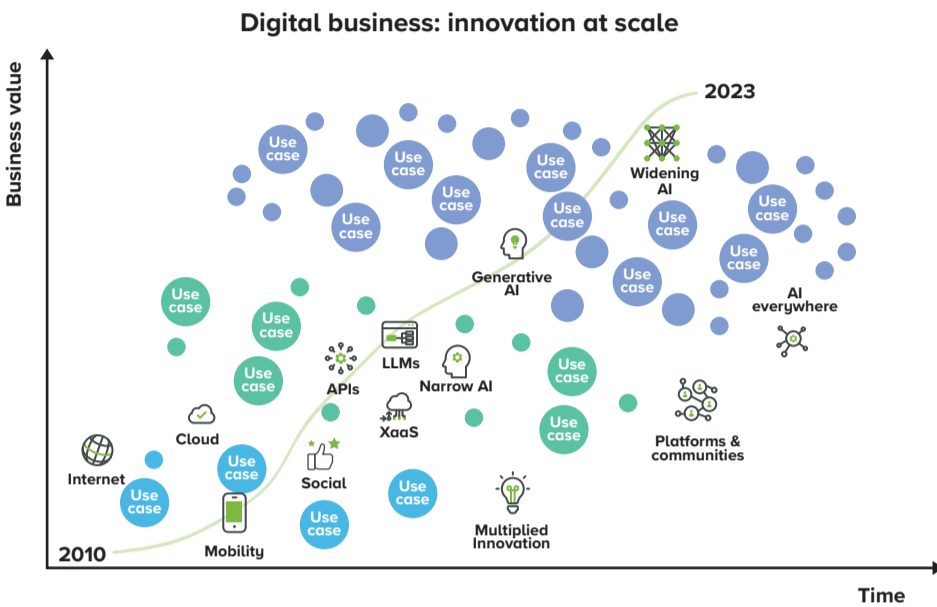


The path to AI everywhere: exploring the human challenges



The path to AI everywhere



AI: a new tool or a new way of working?



AI will deliver business outcomes but will also give rise to human challenges

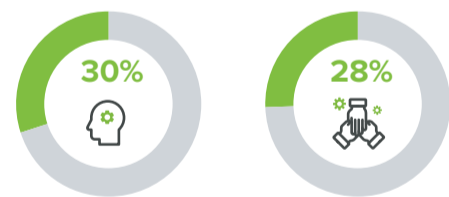
European companies anticipate...

- Productivity gains via a focus on higher-value tasks
- Faster decision-making and execution of repetitive tasks
- Improved employee and customer experience



European companies struggle with...

- AI-related technology and human skills shortages
- Effectively addressing the fear of layoffs



Rethinking work means rethinking skills: Building your own AI DNA

Skills Development Framework 2030

IT skills

- GenAI engineering
- LLM Integration
- Virtual Operations
- Automated Dev
- Quantum Security

Digital business skills

- Data Ops
- Prompt Engineering
- Skills Automation
- Ecosystem as a Service

Human skills

- Communication
- Collaboration
- Creativity
- Critical Thinking

Leadership skills

- Assisted Change Management
- AI Proficiency
- Empathic Engagement
- Governance

These skills become more important

Source: IDC's Skills and Generative AI Research, 2024

For more information, go to: unit4.com



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