



Higher Education	38,000 students
Unit4 Student Management	United Kingdom

Making education more personal, and students more successful

A modern university dedicated to making higher education accessible and beneficial to all with the passion and ability to succeed. Manchester Met enables colleagues, communities, and 38k students to make an impact on the world.

The Challenge



Manchester Met has embarked on a Student Journey Transformation Programme, a large-scale change initiative to create a modern digital experience for students today and into the future. It impacts every aspect of the university experience.

Achievements

Personal touch

Greater personalisation and digitisation of services to students, academics, and professional service staff.

Education innovation

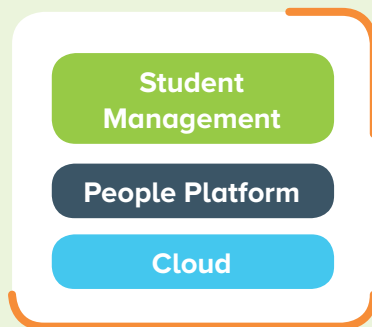
Support new modes of education delivery and non-standard provision, a priority in higher education today.

Ideal student journey

Streamline processes from enquiry to graduation and beyond. Ubiquitous access to university systems for staff and students.

How did Unit4 help?

- The next-generation curriculum model enables innovative education modes and course structures.
- Access to all systems available via self-service using the user's chosen interface.
- Cloud delivers functionality improvements on a regular basis and enables reliable delivery of services to students and staff.
- One system to ensure compliance with statutory regulations.



Impacts



Significant time savings through collaboration and elimination of duplicate processes



Improved student satisfaction and engagement



Improved admission and retention rates



“Students are at the heart of everything we do, and we're committed to providing them with the best possible experience.”

Professor Karen Moore

COO and Clerk to the Board of Governors