

Webinar Questions and Answers

Utilizing APIs to improve the user experience in Unit4 ERP– Nov. 23, 2023

Question	Answer
Are you planning to allow more of the ERPx REST APIs in ERP7, specifically GL Transactions?	There are no plans to increase the number of APIs that are available in ERP7. ERP7 customers can also use any of our SOAP web services to support their requirements if a suitable API is not available.
Is the integration health check chargeable?	There is a charge for the Integration Health check. More details regarding this will be provided in the next few days.
What % coverage of Unit4 (in terms of functionality I can do in the system itself) do the APIs support - assuming there is a roadmap potentially for the APIs?	Our APIs are designed to cover the most common functionality needs within ERPx. However, we acknowledge that the landscape of user requirements is diverse, and we are committed to enhancing our API offerings. Our roadmap includes continuous improvements and expansions to ensure an even more comprehensive coverage of functionalities.
Is there any documentation available to cover what API's are available in release 7?	The documentation for our APIs is Swagger. As all the information that you need is documented in Swagger we do not provide an additional listing of our APIs.
Are new APIs being built for ERP7?	There are no plans to build any new APIs within ERP7.
Can you extract all fields in an API to a readable format (eg. column delimited). Every environment (every client) has its own mapping, so often you will map in excel each source field to the API field. Being able to easily import API fields into excel would be very useful.	The response produced by an API will be in JSON format. However, please join our webinar on 6 th December about Extension Kit as this tool is able to transform and map data produced by an API into other formats.
How are Extension Kits licensed?	Extension Kit is included as standard as part of our current cloud packages for ERP7 and ERPx.
We are trying to use REST and SOAP webservices in ERP7 called from workflow. Some of them have errors making them unusable, how easy is it for Unit4 to fix these?	Please raise a ticket via Community4U so that these issues may be investigated in more detail.
Is there a limit to number of calls per hour?	The maximum number of API calls is 300 per minute.
What customers can you bring back? Loop thru id? If pulling in data for a data warehouse, how would that work?	You can use the Customer API to return all details for one customer or use the Objects API if you want to return multiple records based on a set of parameters provided in the API request. In addition, you can also use the information browser report API if you wish to tailor the information that is provided to meet your individual business needs.