

Webinar Questions and Answers

Extension kits: Purpose-built Extensions - How to deliver new capabilities and value – Dec. 6, 2023

Question	Answer
Is there a limit to the number of user access to Extension Kit?	There is no pre-defined limit to the number of users that can have access to Extension Kit
How to debug when there are issues with the Extension Kit?	One of the benefits of Extension Kit is the visibility of the flows that have been developed and the recording of the full history for every execution of that flow. Extension Kit provides the input and output for each step, so it is designed to allow you to understand step-by-step what has happened. You will be able to see from the Extension Kit history if a step has failed (for example an API call or an SFTP file retrieval) and why. If you are using an Extension Kit step to transform data, then you will be able to see the source data and compare it to the transformed data to see if it is functioning as expected.
Can you replace direct database insert scripts with Extension Kit?	Since Extension Kit uses the system APIs, the way of working is quite different to direct insert scripts. It will depend on the specific case, but in general it should be possible for the requirements currently met by database insert scripts to be met by Extension Kit.
Will it be possible to send a file to a SFTP folder or will it only be able to fetch from SFTP?	It is possible to do both with Extension Kit: fetch files from SFTP folders and write them to SFTP folders.
Please could you give info on the “create user record for resource ID” use case? Does that allocate a user ID?	Yes, we are often asked if we can automatically create a user record once a resource record has been created. Extension Kit can do this and add roles to this new user profile as well. You can also configure the Extension Kit to only perform this operation for a specific type of resource record.
Do we need Unit4 Identity Service to use Extension Kit and if so, can we get it if we don't already have it?	Yes, Unit4 Identity Service is required for Extension Kit. Please speak with your account manager to request this if you don't already have it.
How is the Extension Kit licensed?	Extension Kit is included in all current cloud contracts for both ERP7 and ERPx customers.
Can you import GL transactions into Milestone 7?	Yes, we can. For ERP7 customers the Extension Kit will utilize Unit4's SOAP web service to create GL transactions.
Is it possible to have more documentation than is showing on https://docs-external.u4pp.com/extensions-kit/ ?	We are currently reviewing our documentation around Extension Kit and hope to have some new material with more examples next year.