

What's driving digital transformation in the public sector?

Our recent **State of the Digital Nation** survey of public sector digital transformation explores the challenges and successes organizations are experiencing with their back-office innovation projects.

One of our most important findings is that **digital transformation remains top of the agenda** – especially as the landscape alters rapidly in the wake of COVID-19. **95% of organizations have a digital transformation strategy in place**. But **only 29%** consider it fully implemented.

Let's take a look at what's driving digital transformation now – and what organizations expect to get out of it.



85% agree that back office transformation makes their role easier

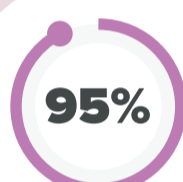
There's a widespread acknowledgement that changes to back office systems make day-to-day tasks easier.



80% report external public pressure to drive change

Most commonly, organizations have been impacted by increased public pressure to **improve spending transparency** (55 percent) and to **make services slicker and smarter** (52 percent).

So what's getting in the way?



95% of organizations are struggling with different challenges that impede transformation

Only a handful of organizations report that they've experienced no challenges in their digital transformation journey.

And for the majority, there are 5 key culprits.

44% report that their **leadership team** is resistant to change.

42% say their **staff** resist change.

38% say their back office systems **impede agility and adaptability**.

36% say their staff **lack the skill set** to adapt quickly.

31% say their organization **doesn't plan well for changes** and thus **can't react to drivers** of digital transformation.

Want to learn more?

These findings are drawn from the first annual **State of the Digital Nation** report into the digital transformation of the public sector (produced in partnership by Vanson Bourne Research and Unit4.)

To find out more visit our dedicated portal where you can download the full whitepaper detailing all our major findings, along with some stories of how Unit4's solutions are helping public sector customers navigate their transformation journeys.

Discover more now

