

## **2021 Business Future Index & Maturity Model**

**Exploring a model for future business success** 

What are the top performing mid-market businesses doing to align people with profit and remain resilient in the future?

Business has always been a numbers game. But there's some numbers a lot of businesses think they could improve.

Only 3% believe there's no room for improvement across all of the following areas:



Meeting sustainability goals

Adopting new technology

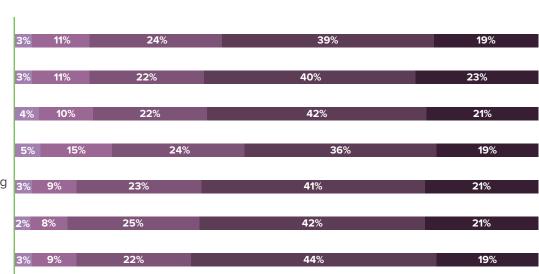
Continuing professional development

Recruiting and retaining talent (people)

Measurement and reporting of business performance

Business resilience

Business planning



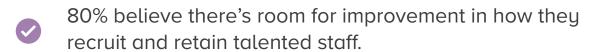
- Not at all well needs a complete overhaul
- Not very well this could be improved a lot
- Adequately we get by
- Quite well we are capable in these areas
- Very well there is no room for improvement \*Not showing all answer options

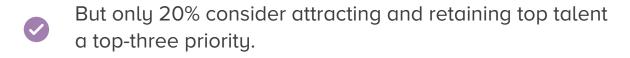
So – where's the disconnect between excelling here, and achieving bottom line targets?

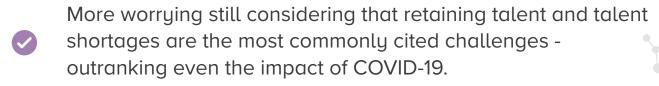
The answer is simple.



## **Businesses don't give enough consideration** to people in their profit calculations









## Ready to learn more?

This infographic quotes figures from the Business Future Index and Maturity Model, created by Vanson Bourne on behalf of Unit4.

To learn more and discover how you can create a future for your business based around a balance of people, profit, and productivity, click here.



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